



Save Time Do It Online

Bedford Borough Council is making it much easier for local residents to save time by offering lots more online options on their website.

All the council's online options are displayed in the ['Save time, do it online' section on the website](#) and there's plenty to choose from:

Maybe you need to:

- pay for a council service
- book a council sports pitch
- apply for a school place
- check your bin day, or
- tell the Council about a problem in your area like graffiti, fly-tipping or littering, or a pothole on your street or a cracked or missing pavement slab.

You can now do all of these things, and many more, online.

Lots of us are already doing our shopping and banking online, and these new self-serve options will mean that residents can do lots more online, at a time to suit them. The services are designed to be easy to use on phones and tablets as well as laptops and PCs.

The new online systems also mean that reports and requests from residents are sent straight to front line teams who have been equipped with mobile devices. This means they can pick up and deal with new jobs straight away, making the process quicker and more efficient.

The Council is committed to making services easy to access and has worked hard to make its online services easy to use. Support for those who need help to get online will continue to be available from the council's Customer Services centre.

Dave Hodgson, Mayor of Bedford Borough said, "The Council is making it easier, quicker, and more convenient for residents to report problems, request or pay for Council services online at a time that suits. We are not finished yet, there is plenty more to come in the coming months to make it easier to save time by contacting the Council online. You can still get in touch with the Council in other ways, all the same channels as you can now. The aim is to cater for everyone."